

Spring 2023

Lobby Hours:

Monday, Tuesday, Thursday, Friday: 8:00am - 5:00pm Wednesday: 10:00am - 5:00pm

Location:

1558 – 1st Street Sarasota, FL 34236 (941) 953-6744 Fax: (941) 365-4966 SAMM: (800) 860-5704

www.1streetcu.com

Access your accounts 24/7 with Mobile and Online Banking.

Holiday Closings:

Memorial Day Monday, May 29, 2023

Juneteenth Monday, June 19, 2023

Independence Day Tuesday, July 4, 2023

Five Tips from the FTC to Protect Yourself Online



1) Lock Down Your Accounts Online

- **a.** Your password is the key to all personal information in your account. Make it long. Avoid common words and don't reuse them.
- **b.** If it is available in your accounts, turn on multi-factor authentication for an extra layer of security.

2) Secure Your Home Wi-Fi Network

- **a.** Your wireless network is the hub that connects your devices. To protect it from hackers:
 - i. Encrypt it.
 - ii. Change your default passwords.
 - iii. Keep it up to date.

3) Protect Your Computer and Phone

- **a.** Once your home Wi-Fi is secure, focus on protecting your devices.
- **b.** If you are using a computer to go on-line, make sure your security software, operating system and Internet browsers are up to date. Turn on automatic updates to keep up with the latest protection.
- **c.** Keep your phone up to date also.

4) Recognize Attempts to Steal Your Personal Information

- a. Scammers try to trick you into giving them your personal information. They will pretend they are with any organization that you know well like Apple or Amazon and make up a reason they need some information from you. They are also impersonating FED-EX, US Postal Service, UPS, Social Security Administration, FTC and banks.
- **b.** If you get a phishing email or text message, report it.

5) Back Things Up

- **a.** Back up important information you have on your computer and phone. That way, if something does happen, you can quickly recover your information.
- **b.** Concerned about protecting your privacy online? Check out the FTC's guide to protect your privacy online.



Spring Issue 2023

Call Center Hours:

Monday - Friday 5:00pm - 8:00pm

Wednesday *8:00am - 10:00am*

Saturday *8:00am - 5:00pm*



Did you move recently?

You can notify us either in the Online Banking Portal or in person that you have moved. If submitting a notification in the online banking portal, please provide us with your new information. Notifying your human resources/payroll company will not notify the Credit Union.

Tax Time is Here!

Use your account number and our routing number – **263182150** – to get quick access to your income tax refund!



Go Green! Switch to eStatements

You Really Like Us!

You Like Us!

 If you file your income taxes and choose to have a check or a rapid refund loan check, there will be a 10-day hold placed on that check.

Look for the CO-OP Shared Branch and CO-OP ATM Logos Wherever You Go!





Click here to find a location near you.

Our Board of Directors:

1st Street Credit Union's Board of Directors are charged with overseeing the operations of the Credit Union and setting goals that it would like to see the Management and Staff accomplish. The Board is comprised of volunteers that are elected by the members of the Credit Union, at the annual meeting.

Board of Directors: Randy Boyd | Paul Kurtz | Dr. Clifford Smith | Norman Stockton | Maggie Sumney