

Spring 2022

Lobby Hours:

Monday, Tuesday, Thursday, Friday: 8:00am - 5:00pm Wednesday: 10:30am - 5:00pm

location:

1558 - 1st Street Sarasota, FL 34236 (941) 953-6744 Fax: (941) 365-4966 SAMM: (800) 860-5704

www.1streetcu.com

Access your accounts 24/7 with Mobile and Online Banking.

Holiday Closings: Memorial Day Monday, May 30, 2022

Independence Day Monday, July 4, 2022

Upcoming Debit Card and ATM Network Changes in May!

1st Street Credit Union will be going through a Debit Card Conversion on May 9, 2022. We are moving our Debit Cards to a new card provider. Cards will be switching to Shazam during this time. With this change, we will be able to provide you with some added benefits in the near future. One of these benefits will be the ability to sign up and use your Debit Card with Apple Pay, Google Pay and Samsung Pay! In the near future, you will also have the option to personalize your card with a picture or make your card contactless!!

As part of the change, please be aware that ALL card holders will be receiving a new EMV, chip-enable Mastercard in the mail. Your new card will have a new card number. The new Mastercard Debit Card will replace your VISA Debit Card.

Please call, from your primary phone number, to activate your card by May 9, 2022. Your VISA Debit Card will NOT work after May 9, 2022. If you have not received a new card by May 30th, contact us at 941.953.6744 to request a new card.

If you have any pre-authorized or recurring debits (health club, insurance, subscription services, cable, utilities etc.) on your card, you will need to update those merchants with your new card number.

The ATM Network is changing to increase the number of places that you can use your card for cash! Very Soon, you will be able to use your new Mastercard Debit Card where ever the following networks are accepted:

- 1. CO-OP ATM Network (30,000 + ATMs across the United States)
- 2. Shazam Privileged Status Network
- 3. Presto ATM Network (Publix ATM)
- 4. Mastercard
- 5. Cirrus
- 6. Maestro







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Call Center Hours:

Monday - Friday 5:00pm - 8:00pm

Wednesday *10:30am - 5:00pm*

Saturday *8:00am - 5:00pm*



Exciting Credit Card Changes in June!

Do you carry one of 1st Street Credit Union's VISA Cards – Platinum Rewards, Platinum No Rewards, Signature?

As part of our upcoming Mastercard Conversion, please be aware that ALL card holders will be receiving a new EMV, chip enabled Mastercard in the mail. Your new card will have a new card number. The new Mastercard (Platinum Rewards, Platinum No Rewards, Signature) will replace your existing VISA card.

Please call, from your primary phone number, to activate your card by June 17,

2022. Your VISA Credit Card will NOT work after June 17, 2022. If you have not received a new card by June 30th, contact us at 941.953.6744 to request a new card.

If you have any pre-authorized or recurring debits (health club, insurance, subscription services, cable, utilities etc.) on your card, you will need to update those merchants with your new card number.

With our new card, we are pleased to announce we are adding more features – Apple Pay, Google Pay, Samsung Pay, card controls – turn on/off your card, set geographic boundaries, dispute fraudulent charges, enable travel notifications etc. Additionally, we are adding an improved reward system. All the points you earned through ScoreCard Rewards will not transfer to our new rewards system.



Our Board of Directors:

1st Street Credit Union's Board of Directors are charged with overseeing the operations of the Credit Union and setting goals that it would like to see the Management and Staff accomplish. The Board is comprised of volunteers that are elected by the members of the Credit Union, at the annual meeting.